



OGRA-8(2)/C-3084/2022
June 23, 2022

Mr. Fahmeed Shakeel,
Block No. A, Flat No. 14, Karachi Flat,
Street No. 08, Near PARC Colony, Sector
G-8/2
Islamabad.
Cell No. 0333-5206395, 0323-5206395

Managing Director,
Sui Northern Gas Pipelines Limited,
Gas House, 21-Kashmir Road,
Lahore.

Subject: Decision on Complaint No. 3084/2022
NON SUBMISSION OF APPLICATION OF NEW GAS CONNECTION

Mr. Fahmeed Shakeel, filed the above complaint dated June 14, 2022. The same was referred to Respondent / SNGPL vide letter dated June 16, 2022 for submission of report within 15 days.

2. HEARING:



Both parties i.e. the Respondent and the complainant were called for hearing on 23.06.2022 for presenting their stance.

i. STANCE OF THE COMPLAINANT:

The complainant mentioned his difficulties, faced in the office of the Respondent (SNGPL), in submitting his application for provision gas connection. He further stated that NOC requirement for Jinnah Garden has already been removed by the Federal


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Cabinet in January 2022; therefore, asking NOC of CDA by SNGPL is unjustified and must be removed.

ii. **REPORT OF RESPONDENT:**

The Respondent's report dated June 17, 2022 (received on 22.06.2022) is reproduced below:

"In this context, we wish to inform that Complainant premise falls in Jinnah Garden where submission of gas application is subject to provision of CDA NOC as the layout plan of the subject society phase has already been cancelled by Capital Development Authority vide letter No. CDA/PL/HS/RP-2(8620/2010/Rev.LOP/470) dated 14th September, 2018. Therefore, the Complainant may be advised to take up the matter with concerned civic agency for further process in the matter."

iii. **RESPONDENT RESPONSE ON THE STANCE OF THE COMPLAINANT:**

The representative of the Respondent reiterated the abovementioned stance. He further mentioned that the decision/ direction of the Federal Cabinet dated January 2022 was not addressed to SNGPL and the same pertains to the Capital Development Authority. The CDA as of today has not withdrawn the requirement of NOC for Jinnah Garden and their earlier letter dated 14th September, 2018 is still in the field.

3. **FINDINGS:**

- i. The Capital Development Authority (CDA) vide letter No. CDA/PL/HS/RP-2(8620/2010/Rev.LOP/470) dated 14th September, 2018 cancelled the layout plan of the some societies including Jinnah Garden

Islamabad and directed SNGPL to obtain CDA's NOC from the applicants before providing gas connections to them. The Respondent/ SNGPL developed SOP that application for gas connection of such areas will submit NOC of CDA at the time of submission of application.

- ii. Ministry of Interior vide letter No. F. 5-242020/CDA-II dated February 01, 2022 forwarded the decision of the Federal Cabinet to the Capital Development Authority wherein it was conveyed the Cabinet Decision vide case No.52/04/2022 dated 25.01.2022 mentions therein that the report of the Committee constituted (vide case. No. 653/35/2020 dated 08-09-2020) to give recommendations on removal of difficulties in installation of new electricity and gas meters in Islamabad and approved the recommendations of the Committee. The CDA was requested to take necessary action as per Rule / Policy and furnish compliance report at the earliest for onward submission to quarter concerned. However, no record is provided by either party which mentions the steps taken by the CDA in this regard.
- iii. The NEPRA vide letter No. NEPRA/DG(CAD)/LAD-02/3515-3517 dated March 04, 2022 addressed to the Chief Executive Officer, IESCO mentioned that IESCO vide letter dated February 11, 2022 has referred decision of the Federal Cabinet dated January 25, 2022 whereby Federal Cabinet has decided to remove the restrictions imposed for provision of utility connection in Islamabad Capital Territory (ICT). The Federal Cabinet has further decided that electricity and gas connections be provided in the ICT area and that Capital Development Authority (CDA) should enforce its building bylaws and regulations without linking them to the utility connections. IESCO has added that the Consumer Service Manual (CSM) envisages requirement of NOC/ Layout Nan (LOP) of concerned Civic Agency for provision of connection whereas the Federal Cabinet has lifted the condition of NOC of CDA. In view of the above, IESCO has sought advice for provision of connections.

One of the clarifications of NEPRA to IESCO is reproduced as under:

The condition of LOP/NOC of CDA required In CSM is being relaxed for the time being in ICE area



for provision of residential connections, small commercial connections i.e. shops including plotting areas. In areas where Common Distribution System or Sponsored Dedicated Distribution System (SDDS) is not available, the distribution system may be extended; as the case may be on cost deposit basis in accordance with provisions of NEPRA Consumer Eligibility Criteria 2003

It has been informed that on receipt of the abovementioned clarification received by IESCO from NEPRA (Regulator of Power Sector), electricity connections are being provided by IESCO to the consumers of ICT without obtaining NOC of CDA.

4. **DECISION:**

In view of above position, the Respondent is directed to accept the applications from the applicants of Jinnah Garden and the condition of submission of NOC at the application stage may not be asked. The Respondent is further directed to take up the matter with CDA regarding the requirement/ condition of NOC in light of the Decision of the Federal Cabinet dated January 25, 2022. The matter stands decided/ resolved.

5. If any party is aggrieved by this decision, the same may file an appeal within 30 days of receipt of this order under Section 12 of the OGRA Ordinance, 2002.

6. This order issues under the powers conferred on the undersigned under the Complaint Resolution Procedure Regulations, 2003 on this 23rd June 2022.


(Aziz-Ullah Khan Kakar)
Joint Executive Director (Complaints)
Designated Officer

CC:

The General Manager, Sui Northern Gas Pipelines Limited, 1-9, Islamabad.